



# Poverello House

## Program Design

The project addresses the need for outreach and navigation, for those experiencing homelessness who are unsheltered. The project is funded through the HHIP in collaboration with health plans and FMCoC

Poverello House's Support Services for the Unsheltered through Navigation (SSUN).

The SSUN Program urban component contains the following:

- Eight Urban Navigators for unsheltered homeless persons that are not linked to navigation services.
- Navigators will receive referrals from the Coordinated Entry System Management Entity's Community Coordinator.
- The community coordinator will receive referrals from the street outreach teams and access sites located within the Fresno Madera Continuum of Care.
- The Community Coordinator will assign the street navigator to an unsheltered client. The SSUN Program will be managed by a blend of Executive staff and program staff, including a Client Services Director and Program Coordinator.
- All navigators will complete a needs assessment and initial screening of unsheltered individuals and practice diversion.
- All information will be entered into HMIS, and staff will follow the policy and procedures of the coordinated entry system.
- Navigators will be responsible for gathering documentation.
  - administering the VI-SPDAT, and submitting match forms.

Poverello House's Supportive Services for Unsheltered through Navigation (SSUN) specifically targets unsheltered people who traditionally have difficulty connecting to services. The majority of them are not linked to navigation services or shelters. They also do not have immediate access to mental health services or medical care outside of the emergency room. The program specially provides access to these services that are not utilized by the unsheltered homeless.