



HOMELESS ENGAGEMENT FOR LIVING PROGRAM (HELP CENTER) SERVICES REPORT January 2022

Outreach and Case Management was conducted both in the City and in the County of Madera.
Below are the number of unsheltered contacts that were made for the period of 1/1/2022 - 1/31/2022.

Location	Madera City & Surrounding Area	Oakhurst	Nipinnawasee	Coarsegold	Northfork	Chowchilla	Total Contact
Previous Month YTD	567	28	0	20	1	61	677
January 2022	119	2	0	4	0	6	131
YTD Total 7/1/21-6/30/22	686	30	0	24	1	67	808

OUTCOMES - SERVICES OFFERED			
TREATMENT SERVICES	CURRENT MONTH	PREVIOUS MONTH YTD	YEAR-TO-DATE
ENTERED DRUG PROGRAM	1	6	7
REFERRED TO MADERA BHS FOR ASSESSMENT	16	117	133
OBTAINED BHS DUE TO REFERRAL	7	42	49
SUICIDE PREVENTION	0	1	1
HOUSING SERVICES	CURRENT MONTH	PREVIOUS MONTH YTD	YEAR-TO-DATE
WENT INTO SHELTER	12	48	60
WENT INTO TRANSITIONAL / BRIDGE HOUSING	0	1	1
REUNITED WITH FAMILY VIA BUS OR AIRPLANE	0	2	2
ASSISTED WITH COLLECTING PAPERWORK TO HELP GET HOUSED	66	397	463
REFERRED TO PERMANENT SUPPORTIVE HOUSING	5	18	23
MOVED INTO PERMANENT SUPPORTIVE HOUSING	4	7	11
MOVED INTO PERMANENT HOUSING	10	20	30
EMPLOYMENT SERVICES	CURRENT MONTH	PREVIOUS MONTH YTD	YEAR-TO-DATE
REFERRED AND CONNECTED WITH WORKFORCE	5	28	33
ASSISTED WITH JOB INTERVIEW PROCESS	2	7	9
EMPLOYED AS A RESULT OF ASSISTANCE	0	1	1
ASSISTED IN OBTAINING BYCYCLE FOR TRANSPORTATION FOR WORK	1	5	6
OTHER NON-EMPLOYMENT INCOME	CURRENT MONTH	PREVIOUS MONTH YTD	YEAR-TO-DATE
ASSISTED WITH APPROVAL / REINSTATEMENT OF SSI BENEFITS	1	5	6
OTHER NON-CASH BENEFITS & SERVICES	CURRENT MONTH	PREVIOUS MONTH YTD	YEAR-TO-DATE
ASSISTED IN OBTAINING SOCIAL SECURITY CARD	2	44	46
ASSISTED IN OBTAINING CASH AID / TANF	1	11	12
ASSISTED IN OBTAINING CALFRESH BENEFITS	5	23	28
ASSISTED IN OBTAINING HEALTH INSURANCE	0	20	20
ASSISTED IN OBTAINING ACCESS TO HEALTHCARE APPOINTMENTS (MEDICAL, DENTAL, EYE CARE)	3	30	33
ASSISTED IN OBTAINING A GOVT. PHONE	0	6	6
ASSISTED IN OBTAINING PET DOCUMENTATION	1	3	4
ASSISTED IN OBTAINING BIRTH CERTIFICATE	1	26	27
ASSISTED IN OBTAINING DRIVER'S LICENSE	0	1	1
REFERRALS MADE TO DSS HSP	3	23	26
REFERRALS MADE TO THE VA	0	6	6
REFERRALS MADE TO CPS	0	5	5
REFERRALS MADE TO VICTIM SERVICES	2	9	11
REFERRAL TO FOSTER CARE SERVICES	0	0	0
PROVIDED SHOES OR CLOTHES TO CLIENT	2	16	18
PROVIDED DMV VOUCHER FOR ID	9	58	67
DELIVERED COMMODITIES	28	127	155
ARRANGED TRANSPORTATION	13	48	61

CONNECTED TO VOLUNTEER WORK	0	0	0
ADVOCACY WITH LEGAL MATTER	4	20	24
TRANSITIONAL AGE YOUTH CLIENTS	8	46	54

OTHER HELP CENTER SERVICES	
LIHEAP REFERRALS	7
HOUSING GUIDE PROVIDED	6
RENTAL ASSISTANCE APPLICATION PROVIDED	20
ONGOING RAPID REHOUSING	1
HOUSEHOLDS IN EMERGENCY SHELTER	16