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| Fresno Madera Continuum of Care |
| Date:  | March 7, 2023 | Type:  | CES Committee Meeting |
| Time:  | 3PM | Chair:  | Sara Rios  |
| Location:  | Teams |

2023 FMCoC Attendance Log:

\* Alternative meeting date

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| **Organization/ Agency:** | **Representatives:**  | **Jan 10** | **Jan 17** | **Feb 7** | **Feb 21** | **Mar 7** | **Mar 21** | **Apr 4** | **Apr 18**  | **May 2** | **May 16** | **Jun 6** | **Jun 22** | **Jul 4** | **Jul 18** | **Aug 1** | **Aug 15** | **Sep 5** | **Sep 19** | **Oct 3** | **Oct 17** | **Nov 7** | **Nov 21** | **Dec 5** | **Dec 19** |
| Poverello House | Sara RiosLeticia Martinez | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno Housing Authority | Doreen EleyNicole Henson | **A** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Marjaree Mason Center | Laura Lopez  | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Madera County Department of Social Services  | Michelle Hernandez | **A** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| WestCare California  | Maria RodriguezErin Shelton | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| TURN Behavioral Health Services | Edith RicoMalissa Holt | **A** | **C** | **A** | **P** | **A** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno County Department of Behavioral Health  | Lucia AguilarVincent Montgomery | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno County Department of Social Services  | Dylan McCullyShannon Duncan | **P** | **C** | **P** | **P** | **A** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno Economic Opportunity Commission  | Tanya TatumLatasha Marin | **A** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Kings View Behavioral Health  | Darrell HamiltonJessica Padilla | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Community Action Partnership of Madera County  | Ariana GomezMagali Herrera Santos | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Clinica Sierra Vista | Esther Miramontes | **P** | **C** | **P** | **A** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Centro La Familia Advocacy Services  | Alma AguilarMaria Martinez | **P** | **C** | **P** | **A** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| RH Community Builders  | Katie WilburAna Cisneros | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Selma COM | Delfina VasquezAngela Hernandez  | **A** | **C** | **A** | **A** | **A** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Turning Point of Central CA | Latasha HollinsLaura Reynolds | **P** | **C** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Total Agencies: 16 |Quorum: 9 Key: P= Present | A= Absent C=Cancel

**Sara Rios: Agenda & Notes**

Review of the Agenda & Notes

Latasha Hollins motions, Erin Shelton seconds

Motion passed

**Sara Rios: CES Management Entity Update**

| * All March trainings will be in-person
* Sara provided a list of upcoming trainings.
* If your staff didn’t take the trainings in January they received an invite for March trainings.
* Approximate 40 staff are registered for trainings.
* After each training staff receive an evaluation to give feedback. Staff requested more hands on trainings and this is what we are going to do.
* We are looking to provide lunch for extended trainings.
* Marcella Lopez, asked if there will be additional staff to assist with the hands on training.
* Some trainings will be held at FH so staff can use the available computers.
* Sara provided a “Flow Chart”, which helps supervisors identify what trainings their staff need to attend based on their positions.
* Laura Lopez, recommended if adding additional information to trainings to ensure your adding information about DV.
* If your staff didn’t have an opportunity to register they can just show up at the Nielson Center for training.
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 **Sara Rios: CES Data Review**

* Katie Wilbur, it was discussed that we would share the report card for the entire CES, so we can discuss as a community what are the barriers to reducing the numbers in our data.
* Sara Rios, APR was pulled for the dates 2/25-3/7 and sent out to agencies. Each site received their data on everyone who they did an initial screening on. Staff are to look up each person regardless of the outcome to determine if the client is actively participating in CE. If there has been no activity the Access site will do their research to see where the client is within the system.
* It is important to know how many times a client has made contact within the CES before the various steps have been completed, i.e. match, documents, shelter, housing.
* Emails were sent out to all on 2/25 with data information for each agency.
* The APR shows that there is still 3,535 clients still in the system. There are a few access sites that are finishing up their data clean-up.
* Currently closed out approx. 1,363 clients.
* Your APR will show the errors, some errors cannot be corrected such as social security numbers it could be because the client is undocumented.
* Focus on 23c on the APR as this shows exits/destinations. Other destinations is where we need to focus and clean-up. Currently, we are showing 1,424 clients under the other destinations this shows they are unaccounted for.
* It is important to make sure your staff is doing interims, this shows the progress of the client each step.
* Doreen Eley, Fresno Housing just put in system performance measures, this messes up our system, having over 1000 people with no data. This means we are still giving inaccurate data information to HUD. Having people still open in CES from 2021 is unacceptable and we have to find a way to correct this.
* Sara Rios, maybe we should also look at other data to get a clear picture of what happen to the client. It could be that the client did find housing or moved into a shelter and was not closed out. Visibility may also be an issue.
* Marcella Lopez, put in the chat box information on the meaning of the different destinations. There are certain elements that show up and do not show up on the APR. Notes are great however, this element does not show up on the APR. Can we discuss how case management varies from viewing a client you entered and following up on that client. What practices align with who manages when a client is entered into CES?
* Sara Rios, the Data Analyst pulled the report from Jan-Dec 2022 and reviewed each error and identified who created the error.
* Marcella Lopez, how can we share this data on a more regular basis? The Coffee Talks allows for us to review data and in the last one we made it an hour longer so we can clean up some of the data during this time.
* Laura Lopez, can you give out a list of all the data elements that needs to be collected for CES?
* Latasha Hollins, can we remove from the report the elements we don’t need/use to prevent the errors from showing up?
* Sara Rios, we will be sending out again who is listed as your access site staff, assessors etc.

**Program updates**

**None**

**Unscheduled Updates**

**None**

**Meeting adjourned until next meeting date March 21, 2023 via in-person at RH Builders Office 3040 N. Fresno st**