

Fresno Madera Continuum of Care			
Date:	February 20th, 2024	Type:	CES Committee Meeting
Time:	3PM	Chair:	Katie Wilbur
Location:	RH Office 3040 N. Fresno Street, Fresno, CA 93703		

2024 FMCoC Attendance Log:

* Alternative meeting date

Organization / Agency:	Representatives:	Jan 9	Jan 23	Feb 6	Feb 20	Mar 5	Mar 19	Apr 2	Apr 16	May 7	May 21	Jun 4	Jun 18	Jul 2	Jul 16	Aug 6	Aug 20	Sep 3	Sep 17	Oct 1	Oct 15	Nov 5	Nov 19	Dec 3	Dec 17
		Poverello House	Sara Rios Leticia Martinez	P	P	P	P																		
Fresno Housing Authority	Doreen Eley	P	P	P	P																				
Marjaree Mason Center	Laura Lopez	P	P	P	P																				
Madera County Department of Social Services	Michelle Hernandez	P	A	A	A																				
WestCare California	Maria Rodriguez Magdalena Pesqueira	P	P	P	P																				
TURN Behavioral Health Services	Ann Marie Malissa Holt	A	A	A	A																				
Fresno County Department of Behavioral Health	Lucia Aguilar Vincent Montgomery	A	P	P		A																			
Fresno County Department of Social Services	Shannon Duncan	P	P	P	P																				
Fresno Economic Opportunity Commission	Tanya Tatum Latasha Marin	P	P	P	A																				
Kings View Behavioral Health	Darrell Hamilton Jessica Padilla	P	A	P	P																				
Community Action Partnership of Madera County	Ariana Gomez Maggal Herrera Santos	P	A	P	A																				
Clinica Sierra Vista		A	A	A	A																				
Centro La Familia Advocacy Services	Alma Aguilar Maria Martinez	A	P	A	P																				
RH Community Builders	Katie Wilbur Ana Cisneros	P	P	P	P																				
Selma COM	Delfina Vasquez Angela Hernandez	A	A	A	A																				
Turning Point of Central CA	Latasha Hollins Danielle Sandoval	P	P	P	P																				
City of Fresno	Jillyan Gaytan Dylan McCully	P	A	P	P																				
Total # of agencies present		12	10	12																					

Total Agencies: 17 | Quorum: 9

Key: P= Present | A= Absent | C=Cancel

Katie Wilbur: Agenda & Notes

- Doreen Eley motions to approve prior meeting minutes, Latasha Hollins seconds. Motion passed.

Katie Wilbur: CES Committee VS CES Management Entity Roles

- Importance:
 - CES is required by the Interim Rule
 - More state funding is also requiring Coordinated Entry
 - Coordinated Entry is the center for our homeless response system
 - COC prioritized creating a CES Management Entity in 2022. RFP process selected Poverello House at the 1st management entity
- Roles of CES Committee:
 - Delegated authorities
 - Workgroups: current groups - Grievance committee and CES Tool Committee
 - Provide Input and Feedback
 - Support Implementation and Compliance: monitor progress, evaluate room for improvement
 - Doreen Eley: important for managers/supervisors to talk to the staff who are implementing/doing the new procedures
- CES Committee Duties
 - Policies and Procedures: review, update, and approve
 - CES Charter/Bylaws: review, update, and approve
 - Compliance to Charter & Written Standards
 - Management Entity Evaluation: determine scope of evaluation, conduct, and review.
 - Annual CES Evaluation: determine scope of evaluation, conduct, and review.
 - Evaluation Implementation: provide feedback on order of implementation
 - Grievance Review (subcommittee)
 - Ricardo Ramos: has the grievance committee be made?
 - Katie Wilbur: yes, but they have not met. The Grievance Workgroup's first action is to create the policy and procedures for when grievances are received. Then there will be a standing grievance committee to review any received grievances, given the members are from non-conflicting parties.
 - System Improvements: CES Assessment tool update
- CES Management Entity Duties
 - Policies and Procedures: drafting updates and provide to CES Committee for approval
 - CES Charter/Bylaws: drafting updates and provide to CES Committee for approval
 - Monthly Reporting to the CES Committee
 - Doreen Eley: have we decided what the month report will consist of?
 - Katie Wilbur: no but this will be added to the next meeting's agenda.

- Marcella Lopez Schmidt: would like to create a data committee of individuals that are excited about data to evaluation measures, whether system wide or for committee requests, that will help support the monthly report. Will be sending out email for sign-ups.
- Evaluation Implementation: complete actions need for implementation
- Trainings: Access Site and CES series
- Daily Operations: matching, BNL, referrals processes
- Case Conferencing on a weekly basis
- Data Analysis: racial equity, special populations, COC/CES Committee requests
- Data Reporting: monthly reporting to CES Committee
- Emergency Transfers: implement when related to CES (VAWA)
- Monitor CES Participation: report to committee provider participation in CES
- Marketing: affirmatively market CES to providers and community

Ricardo Ramos: CES Assessment Tool

- Some feedback of new Assessment Tool was received
- Homebase provided summary on recommendations
 - Larger community discussion
 - How does the FMCOC want to decide who gets PSH or RRH?
 - How level of support? How does new scoring tool translate to procedure now (VISPDAT score)?
 - Ricardo Ramos: suggesting higher, medium, and low risk scoring that translates to PSH, RRH, and no intervention needed.
 - New tool scores some subpopulations at a higher prioritization based on subpopulation specific questions
 - Suggested virtual meeting of member of COC
 - 2-6 regard removing questions related to intake, at-risk, and “optional” verbiage
 - New assessment tool is about 60 questions; the goal is to reduce the amount of questions
- Doreen Eley: reviewed the assessment tool and Homebase’s recommendations
 - Need wider discussion with the guidance of the CES Committee
 - What does HUD fund FMCOC programs to do? To prioritize the more vulnerable individuals living on the street. We need to stay aligned with HUD requirements & how will this be done?
 - Agrees with low/medium/high priority scale, but how can this be done without assigned individuals a number?
 - What do we do for individuals who do not fit into these categories? We need to not only evaluated how people are match to RRH/PSH, but how are they matched altogether?
- Katie Wilbur: the primary goal of creating a new tool was to level inequities in our community. What questions need to be asked to access the areas that have been forgotten that are thus creating these inequities? Are these new questions

going to level the playing field? Did we examine where the inequities were rooted in our existing system first?

- Doreen Eley: a review of the CE system found it to be equitable, but what was a concern was the overrepresentation of certain groups.
- Katie Wilbur: to follow HUD guidelines, we have to start from an equitable place. Have we examined where, if any, the inequities in our system are so we can ensure our new tool does not do that?
- Marcella Lopez Schmidt: the VISPDAT does assessment for individuals, but the new tool could help measure patterns of inequity. Some COCs have utilized zip codes of where individuals grew up to uncover areas where less resources exist.
- Ricardo Ramos: both Homebase and Fresno State research team will be at the next assessment meeting to explain how new assessment tool questions relate to original goal.
- Marcella Lopez Schmidt: as far as prioritizing certain subpopulations, does Marjaree Mason Center conduct the VISPDAT themselves or have a staff from CES complete it?
 - MMC completes a risk assessment and that is combined with the VISPDAT score. This combined score then gets entered on the BNL.
 - Marcella: will the new assessment tool then prioritize this subgroup and will the risk assessment then double prioritize the subgroup. Is concerned the current various assessment tools used by the community were not fully taken into account.
 - Ricardo Ramos: stated Fresno State is not aware of MMC's risk assessment tool.
 - Brittany Hall: because of the additional prioritization, this subgroup is excluded from certain housing opportunities because they are scoring too high.
 - Doreen Eley: the time of when the assessment tool is done could also prioritize the client higher when not necessarily needed long term (individual just discharged from the hospital but not long term health conditions; or checks yes for substance use, but substance use does not severely affect quality of life/vulnerability). If case management is provided and individual engages in other services, the VISPDAT score could change drastically. As a community, we have gravitated towards categories for scoring and HMIS navigator notes can be made, but individuals are being labeled with a number.
 - Katie: as the system continues to grow, the personal advocacy touch/ability to has been lost.
 - Shannon Duncan: in reviewing the new assessment tool, was wondering what questions are assisting with reducing racial

inequity. We're not necessarily changing how the scoring is, but we can change how the scores are calculated.

- Brittany Hall: we are correlating the ideas of higher vulnerability with higher level of support, however we have found these to have two different meanings.
- Katie Wilbur: high vulnerability could then translate to needing the appropriate level of support quicker; not necessarily a higher level of support.
- Doreen Eley: how the tool is conducted is important; Q & A format vs conversational.
- Katie Wilbur: if you would like to join the meeting with Homebase and Fresno State, please email Ricardo Ramos.

Latasha Hollins: Program Updates

- City of Fresno
 - released RFQ operations of DV shelter; has the property and is looking for an operator to provide funding and services.
 - Another RFP to be released in coming weeks for independent living homes RRH program; looking for an operator
- County of Fresno has HHAP RFP funding to be announced in May and June 2024.

Latasha Hollins: Unscheduled announcements

- none

Meeting adjourned until next meeting date March 5th, 2024 via Microsoft Teams.