

# CES MANAGEMENT ENTITY DIRECTORY

The CES management entity is dedicated to supporting and empowering all participants in the Fresno and Madera County Coordinated Entry System. The CES management entity consists of the following staff:



**Ricardo Ramos**  
CES Administrator

Role: Monitors and reports on agency adherence to CES Policies and Procedures. Serves as the initial point of contact for questions about the coordinated entry system from the community.



**Email: [rros@poverellohouse.org](mailto:rros@poverellohouse.org)**



**Phone: 559.210.0093 ext. 131**



**Fax: 559.485.6548**



**Brittany Hall**  
Community Coordinator

Role: Supports the community's standard screening assessment process. Facilitates group meetings to ensure services are being provided efficiently and effectively.



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**Raul Diaz**  
Data Analyst

Role: Extract data from the HMIS Coordinated Entry project to ensure data quality. Analyzes data to create and provide CES data reports to the FMCoC on a monthly basis to support community improvements.



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**Phone: 559.210.0096 ext. 134**



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**Elaine Hudson**  
CES Trainer

Role: Conducts ongoing CES training and provides follow-up support to providers who need assistance with supporting each agency's service delivery.



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**Westin Harvey**

CES Administrator Assistant

Role: The Coordinated Entry System (CES) Assistant Administrator works collaboratively with the CES Management Team and provides support to the entire CES management entity team.



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**Pheng Khang**  
Housing Matcher

Role: Collaborates with housing programs and agencies to process match referrals, and housing vacancies. Streamlining communication between the CES Team, Housing Providers, Navigators, and other Community Partners.



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**Mary Thammavongsa**  
Housing Matcher

Role: Collaborates with housing programs and agencies to process match referrals, and housing vacancies. Streamlining communication between the CES Team, Housing Providers, Navigators, and other Community Partners.



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